

Accessibility Feedback Form

Centerra Gold is committed to providing goods and services in a way that respects the dignity and independence of persons with disabilities. Your feedback will be used to ensure that Centerra’s policies and procedures continue to meet or exceed the requirements of the Accessibility for Ontarians with Disabilities Act (“AODA”).

Once complete, please submit this form in one of the following ways:

- Email it to information@centerragold.com
- Fax it to 416 204-1954, or
- Mail it to
Human Resources
ATTN: CHRO
1 University Avenue, Suite 1500
Toronto, Ontario, M5J 2P1

Should you prefer to provide your oral feedback, you may instead speak with a Human Resources Department representative by calling us at 416-204-1953.

Please provide the following information:

1. Centerra Gold location that you visited or with which you communicated:

- Mine Site: _____
- Other: _____

2. Date of Interaction (dd/mm/yyyy): _____

3. Time of interaction: _____ am / pm

4. Was service provided to you in an accessible manner?

- Yes
- No

5. If you answered “No” to question 4, please explain:

6. What could we do to make our goods and services more accessible to you?

7. Would you like to be contacted with a feedback acknowledgement receipt?

- Yes
- No

8. If you answered "Yes" to question 7, please provide your contact information below.

Name: _____
Address: _____
Phone: _____
Email: _____

Please select your preferred method of contact with a check mark i.e. (phone or email) above.

The personal information you provided on this form will be used solely for the purpose of responding to your feedback. Please contact Centerra Gold's Human Resources Department if you have any questions or concerns about the use and disclosure of your personal information.

Thank you for taking the time to complete this feedback. All feedback will be directed to the CHRO. You may expect acknowledgement of the receipt of your feedback within five business days. If applicable, we will also explain how your feedback will be used.